

### NEWCASTLE-UNDER-LYME BOROUGH COUNCIL

### CORPORATE LEADERSHIP TEAM'S REPORT TO

### Cabinet 06 February 2024

### **<u>Report Title:</u>** Revenue and Capital Budgets and Strategies 2024/25

<u>Submitted by:</u> Service Director for Finance (Section 151 Officer)

Portfolios: Finance, Town Centres and Growth

Ward(s) affected: All

### Purpose of the Report

Key Decision Yes 🛛 No 🗆

To enable the Cabinet to recommend the 2024/25 General Fund Revenue Budget and the 2024/25 Capital Programme for approval to Full Council, at the meeting on 14 February 2024 following consideration by the Finance, Assets and Performance Scrutiny Committee on 18 January 2024.

To recommend the Capital Strategy for 2024/34, the Treasury Management Strategy for 2024/25, the Investment Strategy for 2024/25 and the Commercial Strategy for 2024/25 for approval to Full Council, meeting on 14 February 2024.

### **Recommendation**

- 1. That the Revenue and Capital Budgets as detailed in this report and in the report to Cabinet dated 16 January 2024 be recommended to Full Council for approval.
- 2. That the updated Medium Term Financial Strategy 2024/25 to 2028/29 (Appendix 2) be recommended to Full Council for approval.
- 3. That the strategy for ensuring a balanced revenue outturn position for 2023/24 be approved.
- 4. That the calculation of the Council Tax base and the Council Tax increase to be proposed for 2024/25 of 1.99% per Band D equivalent property be recommended to Full Council for approval.
- 5. That the risk assessment at Appendix 3 and the Section 151 Officer's recommendation on the level of reserves and contingencies provisionally required to be maintained in 2024/25 be recommended to Full Council for approval.
- 6. That the Borough Growth Fund Priorities for 2024/25 be approved.



- 7. That the Capital Strategy (Appendix 5) for 2024/34 be recommended to Full Council for approval.
- 8. That the Treasury Management Strategy (Appendix 6) for 2024/25 be recommended to Full Council for approval.
- 9. That the Investment Strategy (Appendix 7) for 2024/25 be recommended to Full Council for approval.
- 10. That the Commercial Strategy (Appendix 8) for 2024/25 be recommended to Full Council for approval.
- 11. That the Local Council Tax Reduction Scheme (Appendix 9) for 2024/25 be recommended to Full Council for approval.
- 12. That the Council Tax Premiums Policy (Appendix 10) be recommended to Full Council for approval.

#### <u>Reasons</u>

To enable the Cabinet to recommend a robust and affordable budget for 2024/25 to the Council at its meeting on 14 February 2024.

The Council needs to have an approved Capital Strategy for 2024/25, an approved Treasury Management Strategy for 2024/25, an approved Investment Strategy for 2024/25 and an approved Commercial Strategy for 2024/25 in place before the start of the 2024/25 financial year.

### 1. Background

- 1.1 The Council is committed to the delivery of high quality services. Integral to this ambition is effective targeting of financial resources in line with the vision of "good local services, a prosperous borough and safe and welcoming places for all" and the Council's stated aims and objectives, as set out in the Council Plan 2022-2026, which was approved by Cabinet on 6 September 2022.
- 1.2 The Medium Term Financial Strategy (MTFS) sets out the Council's financial position over the next 5 years. This is aligned to the Council Plan 2022-2026 and is the key vehicle for ensuring efficiency in service delivery and targeting resources to priority areas.
- 1.3 Despite the COVID-19 pandemic and the Cost of Living Crisis, and the challenges faced by the Council in its response, there has been good progress against Council Plan objectives in the current year, with high standards of service delivery being achieved overall. Key Council Achievements, linked to the Council Plan objectives, are reported to Cabinet on a quarterly basis. (Details of the Council Plan 2022-2026 can be seen here <a href="https://www.newcastle-staffs.gov.uk/policies-1/council-plan-2022-2026">https://www.newcastle-staffs.gov.uk/policies-1/council-plan-2022-2026</a>
- 1.4 The 2024/25 budget is based on the assumptions set out in the MTFS which was reported to the Cabinet at its meeting on 16 January 2024 and scrutinised by the



Finance, Assets and Performance Scrutiny Committee at its meeting on 18 January 2024.

- 1.5 The proposals included in this report will inform the Revenue and Capital Budgets and Council Tax 2024/25 report to Full Council on 14 February 2024.
- 1.6 The Capital Strategy 2024/34 sets out how the Council proposes to deploy its capital resources in order to achieve its corporate and service objectives. It takes into account other relevant Council strategies, policies and plans and the views of partners and interested parties with whom the Council is involved. It also takes account of the resources which are likely to be available to the Council to fund capital investment and the effect of that investment on the Council's revenue budget. It will serve as a useful point of reference when determining or reviewing the Council's Capital Programme.
- 1.7 The Council has adopted the Chartered Institute of Public Finance and Accountancy (CIPFA) Treasury Management Code of Practice. This requires approval by Full Council concerning the Treasury Management Strategy to be followed in carrying out its treasury management activities in the forthcoming financial year, 2024/25.
- 1.8 The Investment Strategy 2024/25 is compiled according to Central Government's Guidance on Local Government Investments ('the Guidance') and the 2017 revised CIPFA Treasury Management in Public Services Code of Practice and Cross Sectoral Guidance Notes ('the CIPFA TM Code'). It sets out the Council's policies for managing its investments and for giving priority to the security and liquidity of those investments.
- 1.9 The Commercial Strategy 2024/25 is aligned with the Council's vision for Newcastleunder-Lyme to be a sustainable and business-oriented Council that maximises commercial opportunities in order to deliver long-term benefits for residents of the borough and support the Council's medium-term financial strategy.

### 2. **Issues**

### Budget 2023/24 – Provisional Outturn Forecast

#### <u>Revenue</u>

- 2.1 The Council approved a General Fund Revenue Budget of £16.857m on 15 February 2023 for 2023/24. The actual and forecast position compared to this budget is continuously monitored by Budget Holders, the Corporate Leadership Team and Portfolio Holders in order to detect any significant variances of expenditure or income from the approved amounts contained in the budget.
- 2.2 At the close of period 9 a positive variance of £0.022m has been achieved. The projected outturn on the General Fund Revenue Account for the year is £16.853m. This represents a positive outturn of £0.004m for the year.
- 2.3 The adverse variances that have occurred at the close of period 9 of 2023/24 include:
  - a. Income shortfalls from sales, fees and charges which amount to £0.511m



(forecast to be £0.588m for the financial year),

- b. A shortfall of £0.260m in Housing Benefits subsidy grant regarding accommodation and payments for which full subsidy is not claimable (forecast to increase to £0.347m for the financial year),
- c. Increased gas and electricity prices have resulted in an overspend of £0.070m at the close of period 9 for Jubilee 2 (forecast to increase to £0.093m for the financial year),
- d. Holding costs for York Place (e.g. utilities and business rates) and additional backdated rent for a commercial property are expected to amount to £0.241m for the financial year. Proportionally, this amounts to £0.180m at the close of period 9,
- e. Additional audit fees of £0.100m for the audit of the 2023/24 Statement of Accounts will be incurred during the current financial year following the retender completed by the Public Sector Audit Appointments board. Proportionally, this amounts to £0.075m at the close of period 9,
- f. A pay award of £1,925 per employee has been that is in excess of the amount provided for in the budget (4%). Including national insurance and pension the additional amount totals £0.300m at the close of quarter three (and £0.400m for the financial year).
- 2.4 These adverse variances have been offset in full by the following favourable variances:
  - a. Utilisation of the Cost of Living Reserve that was established during the budget setting for 2023/24 in order to respond to any above inflationary increases in costs. This will be fully used to offset the forecast pay award (£0.300m at the close of period 9 and £0.400m for the financial year),
  - b. Interest receivable on cash that the Council holds in terms of Town Deal and Future High Street funding, together with Section 31 grant and remaining Coronavirus grant funding (that are repayable to Central Government) totals £1.163m at the close of period 9 (it is forecast that this will grow to £1.486m of income by the close of the financial year).
- 2.5 Expenditure continues to be reduced wherever possible throughout the Council to ensure that only absolutely necessary spending is being incurred, this helps to reduce the adverse variance on a service by service basis. It has been forecast that this situation continues throughout the remainder of the financial year.
- 2.6 Careful monitoring of the financial position will be required over coming weeks and months leading to prompt corrective action where necessary to ensure the Council remains in a position of being able to deliver a balanced budget position in the current financial year and beyond.



### <u>Capital</u>

- 2.7 A Capital Programme totalling £30.360m was approved for 2023/24. Of this total £17.863m relates to the total cost of new schemes for 2023/24 together with £12.497m for schemes funded by external sources (Town Deals Fund, Future High Streets Fund and Disabled Facilities Grants) and £1.000m contingency. In addition £24.013m was brought forward from the 2022/23 Capital Programme (including £22.771m from the Town Deals Fund and the Future High Streets Fund), resulting in a total Capital Programme of £54.373m for 2023/24.
- 2.8 At the close of period 9 the profiled capital budget amounts to £7.745m, actual spend for this period totals £7.782m.
- 2.9 A mid-year review of the capital programme for 2023/24 has been undertaken as part of the Efficiency Board and budget setting process. The revised capital programme for 2023/24 totalling £55.433m (including a £1m contingency and agreed carry forwards from 2022/23) was approved by Cabinet on 5 December 2023.

### Medium Term Financial Strategy

- 2.10 The updated MTFS was reported to Cabinet on 16 January 2024, this reflects the impact of the Local Government Finance Settlement. Since the announcement of the Local Government Finance Settlement, Central Government have recently advised that they will increase the Minimum Funding Guarantee from 3% to 4% having listened to Local Authorities and their funding pressures. The actual amount of this increase is yet to be confirmed, however it is expected that the Council will receive a further £138k. Further detail will be provided in the Council Report once the funding has been confirmed.
- 2.11 A number of savings and funding strategies have been identified as being both feasible and sustainable, via a vigorous Financial Efficiency Board process including challenge sessions for each of the Cabinet Portfolios involving Cabinet Members, the Corporate Leadership Team, Service Directors and the Finance Manager. The proposed savings identified for the period of the MTFS, have enabled a balanced financial position to be proposed for 2024/25.

Detail	2024/25 £'000	2025/26 £'000	2026/27 £'000	2027/28 £'000	2028/29 £'000
Income	680	91	-	-	-
One Council	230	-	-	-	-
Staffing Related	199	-	-	-	-
Good Housekeeping	489	-	-	-	-
Tax Base	424	383	394	407	419
Council Tax Increase	164	166	168	170	172
Government Grants	506	-	-	-	-
TOTAL SAVINGS	2,692	640	562	577	591
UPDATED MTFS GAPS	2,692	1,557	997	1,092	547
REMAINING GAP	-	917	435	515	(44)

### Revenue Budget 2024/25



- 2.12 The MTFS provides for a gap in 2024/25 of £2.692m and a gap over the 5 year period of the MTFS of £6.885m.
- 2.13 The table below shows the factors which give rise to the £2.692m gap for 2023/24:

	£'000
Additional Income	
Fees and Charges	(230)
Business Rates Retention	(306)
Total Additional Income	(536)
Loss of Income	
Government Grant (New Homes Bonus, Housing Benefits Admin, Services Grant)	463
Reduction in income from under achieved budgets	180
Total Loss of Income	643
Additional Expenditure	
Employees (pay awards, increments, national insurance, pension)	1,179
Premises (business rates and utilities)	146
Transport (fuel)	21
Contribution to Budget and Borrowing Support Fund	103
Borrowing	471
Other pressures (inc. software licences, temporary/supported	665
accommodation)	
Total Additional Expenditure	2,585
Net Increase in Base Budget	2,692

2.14 The savings identified for 2024/25 are summarised below, with further detail in Appendix 1. These savings and strategies enable a balanced financial position to be proposed for 2024/25.

Category	Amount £'000	Comments
Income	680	Additional sources of income generation and an increased demand for services that the Council charges for
One Council	230	Efficiencies to be generated from the continued implementation of a new Council operating model and increased performance management
Staffing Related Efficiencies	199	No redundancies are anticipated to arise from these proposals
Good Housekeeping/More Efficient Processes	489	Various savings arising from more efficient use of budgets
Tax Base Increase	424	Increase in Council Tax and Business Rates tax base
Council Tax Increase	164	An assumed 1.99% per Band D equivalent increase in Council Tax



Government Grants	506	Grants in respect of New Homes Bonus and Minimum Funding Guarantee
Total	2,692	

2.15 As in previous years, the first draft of the savings plan set out at Appendix 1 was made available to the Finance, Assets and Performance Scrutiny Committee for scrutiny at its meeting on 13 December 2023. The Committee also scrutinised the recommendations of the Cabinet report of 16 January 2024 at its meeting on 18 January 2024.

### Borough Growth Fund

- 2.16 The Borough Growth Fund was established in 2020 for the purpose of enabling investment in corporate priorities. The Borough Growth Fund is required to be used to invest in initiatives that are forecast to generate on-going revenue savings through reducing the costs of service delivery or through the generation of additional income.
- 2.17 Since the establishment of the Borough Growth Fund, investments have been made in the following areas:

Investment Area	£'000	Details
Council Modernisation	429	Embedding digitalisation across services and developing the skills of staff.
One Council Programme	100	Contribution to drive the digital programme which will transform public access to council services and drive efficiency savings.
Environmental Sustainability	139	Tree planting/carbon reduction
Walley's Quarry	75	Addressing community concerns regarding the quarry's unpleasant odour omissions.
Town Centre Support	113	Used to support the Town Deal bids for Newcastle and Kidsgrove and the rejuvenation of the Markets.
Car Parking Machines	30	Purchase of car parking machines with cashless payment options.
Commercial Property Review	20	Review to develop income generation ideas as part of the Commercial Strategy.

2.18 The savings and funding strategies identified in Appendix 1 will enable continued investment of £0.250m in the Council's priorities as per the Council Plan 2022-2026 via the Borough Growth Fund. The Borough Growth Fund will continue to be used to provide investment in initiatives, including Digital Delivery, that are forecast to generate on-going revenue savings through reducing the costs of service delivery or through the generation of additional income. The Council's Section 151 Officer will determine whether any proposed use of the fund complies with this guidance on a case by case basis.



2.19 The 2024/25 Borough Growth Fund investment will be used in the following areas;-

Investment Area	£'000
Environmental Sustainability	100
Digital Programme	100
Economic Development	50
Total	250

- 2.20 In order to boost environmental sustainability within the Borough, £0.100m per annum over the life of the MTFS continues to be ring-fenced from the Borough Growth Fund to enable such projects to be fully funded. This investment continues to support the Council's pledge to become carbon neutral by 2030 and supports the Environmental Sustainability Plan.
- 2.21 £0.100m of the 2023/24 Borough Growth Fund will continue to be allocated to the digital programme which will transform public access to Council services and drive efficiency savings. This investment is linked to the recently approved Technology Strategy which sets out the Council's vision for technology and how the Council will utilise all modern technologies and tools to enable, enhance and redefine how our services are delivered. The strategy also sets out the importance of making it easy and inclusive for residents, promoting online services as the default method of access and supporting the development of digital within the borough. Whilst still ensuring we continue to provide a choice of access for those who do not have access or the skills to use digital technologies
- 2.22 The remaining £0.050m will be used within economic development on initiatives for boosting footfall within the town centre. This includes investment in the Markets together with ensuring the Market rental fees are frozen for 2024/25 in order to support and retain the Market Stall occupiers which in turn will attract shoppers into the Town Centre.

### **Council Tax and Collection Fund**

2.23 The savings and funding strategy assumes a 1.99% per Band D equivalent property Council Tax increase, producing £0.164m of additional income. This increase in Council Tax would equate to the following monetary increases for residents:

Property Band	Annual Increase £ p	Weekly Increase £ p
A	2.84	0.05
В	3.32	0.06
С	3.79	0.07
D	4.27	0.08
E	5.21	0.10
F	6.16	0.12
G	7.11	0.14



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- 2.24 Taking into account all changes to the Council Tax base (i.e. new properties, discounts and exemptions), the Council Tax base has increased by 639 band D equivalent properties from 38,099 in 2023/24. To 38,738 in 2024/25.
- 2.25 The Council is required to declare its estimated surplus or deficit on the Collection Fund (for both Business Rates and Council Tax) to preceptors ahead of the financial year end for 2023/24. This surplus or deficit is then shared between the relevant preceptors in 2024/25 (a surplus if paid out to preceptors, including the Council, and a deficit is repaid to the collection fund from preceptors, including the Council).
- 2.26 The Business Rates Collection Fund is estimated to be in a deficit position at the close of 2023/24. The deficit is estimated to amount to £0.747m, of which the Council's share is £0.299m.
- 2.27 The majority of the deficit relates to reliefs funded via Section 31 grants and as such an increased amount of Section 31 grant (£0.146m) is forecast to be received by the Council, the remainder of the Council's share of the forecast deficit (£0.153m) will be transferred from the Business Rates Reserve which was established to allow for fluctuations in the Business Rates Retention scheme.
- 2.28 The Council Tax Collection Fund is estimated to be in a small surplus position as the close of 2023/24. This surplus is estimated to amount to £0.058m, of which the Council's share is £0.007m.

### **Budget Consultation**

- 2.29 Public consultation has been undertaken on the budget (Appendix 11), the consultation ran between 3 December 2023 and 1 January 2024. The consultation clearly determined that residents felt that the following services were the most important to them:
  - Town Centre regeneration
  - Culture and the Arts,
  - Refuse collection,
  - Parks, playgrounds and open spaces.

It also showed that the vast majority of residents feel that services should be protected as far as possible, even if that requires an increase in Council Tax.

### Capital Programme 2024/25 to 2026/27 and Capital Strategy 2024/34

2.30 The Capital Programme for 2024/25 to 2026/27 (Appendix 4) is based on new schemes which are vital to ensure continued service delivery and in assisting the Council to achieve its corporate and service objectives as set out in the Council Plan 2022-26. These schemes total £41.269m, including major investment into the Borough via external funding in terms of the Future High Streets Fund and the Town Deals Fund for both Newcastle and Kidsgrove.



- 2.31 As detailed in the Town Centre Regeneration Update Report presented Cabinet on 6 February also, the Capital Programme supports the development of regeneration plans for several key sites across Newcastle Town Centre.
- 2.32 The Capital Programme for 2024/25 to 2026/27 includes an estimate for the development of York Place, this assumes spend of £16m over the period 2024/25 to 2025/26 and a subsequent capital receipt of the same value during the first 3 year period of the Capital Programme. This is subject to the business case that is currently being developed.
- 2.33 The Capital Strategy for 2024/34 (Appendix 5) meets the requirements of statutory guidance issued by the Government in January 2018. The Council's capital investment is carried out within the statutory framework laid down by the Local Government Act 2003 and regulations under that Act. Accordingly, only expenditure which fits the definition of capital expenditure contained in the Act or Regulations pursuant to it will be capitalised.
- 2.34 The Capital Programme is produced in line with the Capital Strategy for 2024/34. In addition to the Council's corporate and service objectives, as set out in the Council Plan 2022-26, the Capital Programme is also influenced by a number of external parties and factors:
  - Central government and its agencies,
  - Legislation requiring capital works,
  - Partner organisations,
  - Businesses and Developers,
  - The needs and views of other interested parties, particularly those of Borough residents.
- 2.35 Delivering the Capital Programme for 2024/25 will require prudential borrowing to be undertaken. The impact of borrowing is included in the MTFS pressures for 2024/25 and future years.
- 2.36 Advice will be sought from the Council's Treasury Management advisors, Arlingclose, as to the most beneficial timing of prudential borrowing. Their current advice remains to borrow on a short term basis (up to 4 years) from other local authorities where possible.
- 2.37 In summary, investment in the Capital Programme for 2024/25 to 2026/27 totalling £41.269m will be funded by:
  - £11.588m External Funding,
  - £27.550m Capital Receipts,
  - £2.131m Prudential Borrowing.

### <u>Treasury Management Strategy 2024/25, Investment Strategy 2024/25 and</u> <u>Commercial Strategy 2024/25</u>

2.37 The Treasury Management Strategy for 2024/25 is attached at Appendix 6. The Minimum Revenue Provision Policy for 2024/25 is contained in Annex C to the strategy.



- 2.38 The Treasury Management Strategy for 2024/25 allows for borrowing. Although not utilised in recent years, the Council has previously considered the option of long-term borrowing from the Public Works Loans Board (PWLB). After the utilisation of capital receipts and internal borrowing, the Council will now look to borrow short term from other local authorities in the first instance and will then review any other sources of funding if required.
- 2.39 The Investment Strategy for 2024/25 is attached at Appendix 7. This strategy meets the requirements of statutory guidance issued by the government in January 2018 and is based on guidance provided by Arlingclose, the Council's treasury management advisors. Quantitative investment indicators are included within the Strategy to allow elected members and the public to assess the Council's total risk exposure as a result of its investment decisions.
- 2.40 The Commercial Strategy for 2024/25 is attached at Appendix 8. This strategy is aligned with the Council's vision for Newcastle-under-Lyme to be a sustainable and business-oriented Council that maximises commercial opportunities in order to deliver long-term benefits for residents of the borough and support the Council's medium-term financial strategy.

### **Balances and Reserves**

- 2.41 A review of the Council's Balances and Reserves together with a financial resilience risk assessment informing the levels of these has been undertaken by the Council's S151 Officer. Details of the risk factors considered and the weightings applied to each are set out at Appendix 3.
- 2.42 It is recommended that a minimum level of unallocated reserves and contingencies (i.e. the Council's Balance and Reserve Strategy for 2024/25) of £2.157m be held in 2024/25 to reflect the levels of revenue risk shown in the budget for 2024/25. The increase required (£0.247m) will be funded from a VAT refund (total £0.473m) that the Council has received in relation to VAT on Leisure fees, the remainder of this refund will be used to contribute to the Walley's Quarry reserve (£0.100m) and the Budget and Borrowing Support fund (£0.126m) in order to boost the Council's financial resilience during the forthcoming financial year.
- 2.43 The Walley's Quarry reserve is forecast to have a balance of £0.100m at the close of 2023/24. This balance will be inflated by £0.100m as per 2.42 and by a further £0.100m including in Appendix 5 from additional settlement monies to ensure that at 1 April 2024 a balance of £0.300m is available. Should the forecast balance at the close of 2023/24 vary from £0.100m a transfer will be made from, or to, the Budget and Borrowing Support fund to ensure a £0.300m balance is available at 1 April 2024.

### 3. Proposals

3.1 That the Revenue and Capital Budgets as detailed in this report and in the report to Cabinet dated 16 January 2024 be recommended to Full Council for approval.



- 3.2 That the updated Medium Term Financial Strategy 2024/25 to 2028/29 (extract at Appendix 2) be recommended to Full Council for approval.
- 3.3 That the strategy for ensuring a balanced revenue outturn position for 2023/24 be approved.
- 3.4 That the calculation of the Council Tax base and the Council Tax increase to be proposed for 2024/25 of 1.99% per Band D equivalent property be recommended to Full Council for approval.
- 3.5 That the risk assessment at Appendix 3 and the Section 151 Officer's recommendation on the level of reserves and contingencies provisionally required to be maintained in 2024/25 be recommended to Full Council for approval.
- 3.6 That the Borough Growth Fund Priorities for 2024/25 be approved.
- 3.7 That the Capital Strategy (Appendix 5) for 2024/34 be recommended to Full Council for approval.
- 3.8 That the Treasury Management Strategy (Appendix 6) for 2024/25 be recommended to Full Council for approval.
- 3.9 That the Investment Strategy (Appendix 7) for 2024/25 be recommended to Full Council for approval.
- 3.10 That the Commercial Strategy (Appendix 8) for 2024/25 be recommended to Full Council for approval.
- 3.11 That the Local Council Tax Reduction Scheme (Appendix 9) for 2024/25 be recommended to Full Council for approval.
- 3.12 That the Council Tax Premiums Policy (Appendix 10) be recommended to Full Council for approval.

### 4. Reasons for Proposed Solution

4.1 The Council has a statutory duty to set a balanced budget before 10 March in the financial year preceding the one in respect of which the budget is set, per Section 30(6) of the Local Government Finance Act 1992. Best practice is for financial planning to take place over a 5 year period in the form of a MTFS that sets out how the Council plans to allocate resources to meet its objectives.

### 5. Options Considered

5.1 None.

### 6. Legal and Statutory Implications

6.1 The Council is required to set its Council Tax for 2024/25 by 10 March 2024, per Section 30(6) of the Local Government Finance Act 1992. It is planned to approve the final budget and Council Tax rates on 14 February 2024.



### 7. Equality Impact Assessment

7.1 Local authorities have a responsibility to meet the Public Sector Duty of the Equality Act 2010. The Act gives people the right not to be treated less favourably due to protected characteristics. It is important to consider the potential impact on such groups and individuals when designing or delivering services and budgets. Budget proposals requiring changes or new services and policies will be subject to Equality Impact Assessments including consultation with affected people and organisations.

### 8. Financial and Resource Implications

8.1 These are addressed in the body of the report.

### 9. Major Risks

- 9.1 Section 25 of the Local Government Acts 2003 places a duty on the Section 151 Officer to report on the robustness of the budget. The main risks to the budget include spending in excess of budget; income falling short of the budget (including capital receipts from disposal of assets); and unforeseen elements such as changes to Government funding. In the context of uncertainty regarding Government funding reforms there are significant budget risks that will need to be managed. It will be essential the Council has sufficient reserves to call on if required.
- 9.2 Such risks require regular and robust monitoring and it is essential that the Council has sufficient useable reserves to call on if required. The review and risk assessment of the Section 151 Officer indicates that overall unallocated reserves and contingencies are required to be held at a minimum level of £2.157m to reflect the levels of revenue risk shown in the budget for 2024/25. In addition a contingency of £1.000m is required to provide flexibility to manage risks relating to delivery of the capital programme.
- 9.3 Treasury management is a major area of risk for the Council in that large amounts of money are dealt with on a daily basis and there are a number of limits and indicators, which must be complied with.
- 9.4 The overriding consideration in determining where to place the Council's surplus funds is to safeguard the Council's capital. Within this constraint the aim is to maximise the return on capital. Operational procedures, coupled with monitoring arrangements, are in place to minimise the risk of departures from the approved strategy.

### 10. UN Sustainable Development Goals (UNSDG)

10.1 In shaping detailed budget proposals consideration will be given to the need for investment in order to deliver the Council's Sustainable Environment Action Plan.







### 11. Key Decision Information

11.1 Final approval of the budget setting process is a key decision.

### 12. Earlier Cabinet/Committee Resolutions

- 12.1 Revenue and Capital Budgets 2024/25 First Draft Savings Plans (Cabinet 5 December 2023)
- 12.2 Revenue and Capital Budgets 2024/25 First Draft Savings Plans (Finance, Assets and Performance Scrutiny Committee 13 December 2023)
- 12.3 Revenue and Capital Budgets and Strategies 2024/25 (Cabinet 16 January 2024)
- 12.4 Revenue and Capital Budgets 2024/25 First Draft Savings Plans (Finance, Assets and Performance Scrutiny Committee 18 January 2024)

### 13. List of Appendices

- 13.1 Appendix 1 2024/25 MTFS Funding Strategy
- 13.2 Appendix 2 2024/25 to 2028/29 MTFS 'Gaps'
- 13.3 Appendix 3 Risk Assessment on Required Balances/Contingency Reserve
- 13.4 Appendix 4 2024/25 to 2026/27 Capital Programme and 2023/24 Mid-Year Estimate
- 13.5 Appendix 5 Capital Strategy 2024 to 2034
- 13.6 Appendix 6 Treasury Management Strategy 2024/25
- 13.7 Appendix 7 Investment Strategy 2024/25
- 13.8 Appendix 8 Commercial Strategy 2024/25
- 13.9 Appendix 9 Local Council Tax Reduction Scheme for 2024/25
- 13.10 Appendix 10 Council Tax Premiums Policy
- 13.11 Appendix 11 2024/25 Budget Consultation Summary

### 14. Background Papers

CIPFA Treasury Management Code of Practice (revised December 2017) Council's Treasury Management Policy Statement Local Government Act Local Authorities (Capital Finance and Accounting) (England) Regulations



## Appendix 1 – 2024/25 MTFS Funding Strategy

Ref	Service Area	Description	£000's	Detail					
		· · ·		Income					
11	Planning	Planning Application fees	192	National increase of 25% for minor and 35% for major planning applications					
12	Planning	Pre-Planning Application fees	10	Increase in the charge to bring in line with other Local Authorities					
13	Planning	Section 106 monitoring	7	Introduction of a fee for the monitoring of Section 106 obligations					
14	Sustainable Environment	Food waste	86	Rebate received for the collection of food waste, the contractor now pays for haulage costs					
15	Sustainable Environment	Green waste	34	A below inflation increase to the green waste collection subscription					
16	Commercial Delivery	VAT on Leisure income	120	An increase in income has occurred following a change in VAT legislation for leisure fees					
17	Commercial Delivery	Depot rent	50	Rental from the sharing of depot space with partner					
18	Commercial Delivery	Commercial property rent	70	Additional rental income being achieved following rent reviews					
19	Commercial Delivery	Bereavement Services	10	Additional income to be generated from on line sales and charges for searches					
l10	Commercial Delivery	Car Parking	91	Increased demand, pricing and permits for new car park - assumed 6 months of income for 2024/25 and remaining 6 months in 2025/26					
111	Neighbourhood Delivery	Fixed Penalty Notice's	10	Introduction of a charge and new processes regarding fly tipping					
			680						
	One Council								
01	Corporate	One Council	230	Further efficiencies to be generated from the One Council Programme including continuous review and development of services and increased performance management in order to					
	Corporate	She obulleli	200	maximise revenue income in line with the Council's objectives.					
			230						
			Staffin	g Related Efficiencies					
<u> </u>	<b></b>			Savings that have been generated through the review and digitalisation of processes under					
S1	Planning	Planning structure	45	the One Council initiative					
S2	Regulatory Services	Reduced hours	9	Reduction in hours of Food Safety Officer					
S3	Regulatory Services	Licencing structure	33	Reduction of 1 FTE following reduced demand and more efficient processes					
S4	Regulatory Services	Housing and Vulnerability structure	17	Restructure of team which includes greater utilisation of ongoing funding					
S5	Neighbourhood Delivery	Professional fees	95	Application of professional fees (e.g. Landscape) to capital projects					
		•	199						
	_			± nning/Mara Efficient Droccocco					
<u> </u>	IGT		1	eping/More Efficient Processes					
G1	ICT Commercial Delivery	Procurement savings	37 14	Contract and procurement savings from telephony, printing and email monitoring					
G2	Commercial Delivery	Energy efficiency	14	Energy savings from the installation of pool covers at Jubilee 2					
C2		Reduction in subsidy	175	A reduction in running costs at Jubilee 2 following a 'deep dive' review of the service, this includes more efficient rate's of staffing, increased income following the banchmarking of					
G3	Commercial Delivery	Reduction in subsidy	175	includes more efficient rota's of staffing, increased income following the benchmarking of					
		Green Waste route		fees and charges and the generation of addition income (e.g. swimming lessons)					
G4	Sustainable Environment	optimisation	39	Optimisation of collection routes for green waste to increase efficiency					



G5	Sustainable Environment	Streetscene route optimisation	31	Efficiencies generated from greater use of data held to optimise routes and responses
G6	Corporate	Vacancy factor	193	An increase in the assumed vacancy factor of posts from 2% to 3.5%
			489	
		ŀ	Alternative	Sources of Finance/Other
A1	Corporate	Tax base – Council Tax	114	Increase in tax base based on market housing supply requirement and current year tax base forecasts
A2	Corporate	Tax base – Business Rates	280	Assumed increase in tax base of 4%
A3	Corporate	Single Persons Discount review	30	Assumed increase in Council Tax from a Borough wide review of claimants of discounts
A4	Corporate	New Homes Bonus	506	Government grant ensures that there is a minimum 3% increase in core spending power (i.e. replaces any lost grant such as New Homes Bonus)
A5	Corporate	Council Tax increase	164	Assumed increase of 1.99% per Band D property
			1,094	
		Grand Total	2,692	



## Appendix 2 – 2024/25 to 2028/29 MTFS 'Gaps'

Detail	2024/25 £'000	2025/26 £'000	2026/27 £'000	2027/28 £'000	2028/29 £'000	Description
Employees:						
Increments	40	10	2	-	-	Employees due an increment
Pay awards	799	501	518	536	555	3.5% pay award for all years plus £1,925 per FTE re. 2023/24
Superannuation increases	185	112	114	118	122	22% of increase in salaries
Superannuation lump sum increases	39	41	43	45	45	Net increase of lump sum pension payment
National Insurance	116	70	72	74	77	National insurance on increase in salaries
Premises:						
Business Rates	30	32	33	34	35	Inflationary increase in business rates payable (per CPI)
Utilities	116	30	32	33	34	Inflationary increase in gas and electric (per CPI)
Transport:						
Fuel	12	13	14	14	15	Inflationary increase in fuel (per CPI)
Hydrotreated Vegetable Oil	9	9	9	10	10	Inflationary increase in HVO (per CPI)
Financing:						
Borrowing costs	471	561	-	86	32	Borrowing costs regarding financing of capital expenditure
Contribution to Walley's Quarry Reserve	103	-	-	-	-	Contribution to increase financial resilience
New Pressures:						
ICT software, hosting and maintenance	100	10	10	10	10	ICT costs re. systems maintenance and software licences
Audit fees	95	-	-	-	-	Increase in external audit fees
Temporary accommodation/vulnerable residents	425	-	-	-	-	Increase in both demand and costs
Staff Retention	40	-	-	-	-	Initiatives to encourage staff retention
Building Control	5	-	-	-	-	Increase in contract
Income:						
Fees and charges	(230)	(270)	(281)	(292)	(304)	4% increase in fees and charges
New Homes Bonus	<b>`</b> 50Ó	-	-	-	-	Drop out of New Homes Bonus legacy payments
Government grant	12	12	12	12	12	Reduction in Housing Benefit /Council Tax Admin grant
Business Rates baseline funding level	(306)	(174)	(181)	(188)	(196)	Inflationary increase in baseline funding level (per CPI)
Business Rates Retention Reset	-	500	500	500	-	Funding reduction forecast to result from Fair Funding Review
						Reduction in Services Grant per settlement
Services Grant	127	-	-	-	-	To compensate for reduced Services Grant and to ensure Core
Minimum Funding Guarantee	(176)	-	-	-	-	Spending Power increases by 3%
Income pressures	180	100	100	100	100	General income shortfalls
TOTAL GAPS	2,692	1,557	997	1,092	547	



# Appendix 3 – Risk Assessment on Required Reserve Balances (i) and Actual/Forecast Reserve Balances at 31 March 2023 to 2025 (ii)

ltem	Risk	Potential Consequences	Risk Score I * L	Risk Rating	Specify Existing Control Measures	Final Score I * L	Final Risk Rating	Further Action Required	Balance Needed £
1	Increase in fees and charges does not result in higher income levels	Shortfall in income leading to overspends	3 x 4	High	Included in calculation of minimum balances	2 x 3	Moderate	Regular monitoring of income levels	135,000
2	Reduced Income due to non-availability of service (e.g. COVID-19 related or similar)	Shortfall in income leading to overspends	3 x 3	High	Included in calculation of minimum balances	3 x 3	High	Regular monitoring of income levels	300,000
3	Income, including collection fund income, falls short of budget because of changes in market conditions, e.g. demand fluctuations COVID-19 related or failure to fully recover	Shortfall in income leading to overspends	3 x 5	High	Included in calculation of minimum balances	3 x 3	High	Regular monitoring of income levels	180,000
4	Bad debts reduce the Council's income	Shortfall in income leading to overspends and need to top up provision	3 x 4	High	A contribution to the bad debts provision is budgeted for	3 x 3	High	Increase monitoring of collection rates	65,000
5	Employee budgets – the budget is discounted on the assumption there will be vacancies	Vacancies do not occur leading to additional costs	3 x 3	High	The budget assumes a vacancy factor of 3.5%, this is realistic compared with previous years	3 x 3	High	Regular monitoring of vacancy levels	65,000
6	Employee budgets - the 2024/25 employee pay settlement results in an increase higher than included in the budget	Additional unbudgeted costs	2 x 3	Moderate	Balances sufficient to deal with any additional costs, plus reduced job security in economy	2 x 3	Moderate	None	90,000

## (i) <u>Risk Assessment on Required Reserves Balances (£2.157m)</u>



Item	Risk	Potential Consequences	Risk Score I * L	Risk Rating	Specify Existing Control Measures	Final Score I * L	Final Risk Rating	Further Action Required	Balance Needed £
7	Problems with staff recruitment/retention resulting in the payment of market supplements at extra cost	Additional unbudgeted costs	3 x 3	High	Subject to ongoing review	3 x 3	High	None	20,000
8	Problems with staff sickness/suspensions resulting in the needs to use agency/interim staff at extra cost	Additional unbudgeted costs	3 x 3	High	Absence management procedures in place	3 x 3	High	Monitoring of sickness levels	75,000
9	Council becomes liable to pay compensation or legal fees or another unforeseen commitment arises	Additional unbudgeted costs	3 x 3	High	Included in calculation of minimum balances	3 x 3	High	None	120,000
10	Inflation relating to supplies and services exceeds the allowance in the budget	Additional unbudgeted costs	3 x 3	High	Included in calculation of minimum balances. Regular review of inflation levels	3 x 3	High	None	105,000
11	Existing commitment(s) missed out of budget	Additional unbudgeted costs	3 x 2	Moderate	Budgets subject to checking at several levels. Preparation of standstill budget for comparison	3 x 2	Moderate	None	75,000
12	Additional interest costs incurred resulting from loss of income and additional expenditure	Additional unbudgeted borrowing costs	3 x 3	High	Capital Budgets and receipt expectations have been realistically set. Allowance provided for in calculation of minimum balances	3 x 2	Moderate	None	115,000
13	Fuel costs increase by more than allowed for in budget	Additional unbudgeted costs	3 x 3	High	Realistic increases included in base budget	3 x 3	High	None	40,000



Item	Risk	Potential Consequences	Risk Score I * L	Risk Rating	Specify Existing Control Measures	Final Score I * L	Final Risk Rating	Further Action Required	Balance Needed £
14	Energy costs increase by more than allowed for in budget	Additional unbudgeted costs	3 x 3	High	Realistic increases included in base budget	3 x 3	High	None	50,000
15	Unforeseen major repairs needed to Council properties	Additional unbudgeted costs	2 x 3	Moderate	Planned maintenance programme in place and stock condition survey.	2 x 3	Moderate	None	50,000
16	Insurances – unexpected increases in premiums	Additional unbudgeted costs	3 x 3	High	Included in calculation of minimum balances	3 x 3	High	None	20,000
17	Insurances - high level of excesses to be met by Council or uninsured losses	Additional unbudgeted costs	3 x 3	High	Included in calculation of minimum balances. Insurance Provision established	3 x 3	High	Monitor level of Insurance Provision	55,000
18	Government further increase NI rates during 2024/25	Additional unbudgeted costs	2 x 3	Moderate	Included in calculation of minimum balances. Increased rate built into budget	1 x 2	Low	None	20,000
19	Savings built into Budget are not realised	Additional unbudgeted costs	3 x 3	High	Regular Budget Monitoring	3 x 3	High	None	317,000
20	New Legislation imposes extra costs but provides insufficient resources	Additional unbudgeted costs	3 x 3	High	Contingency Reserve available. Included in calculation of minimum balances	3 x 2	Moderate	None	25,000
21	Partnerships - expenses falling on Council as accountable body	Additional unbudgeted costs	2 x 3	Moderate	Monitor partnership activities and ensure carried out according to agreements	2 x 1	Low	None	5,000
22	Civil Emergency	Additional unbudgeted costs	5 x 2	High	Bellwin Scheme will meet 100% of eligible expenditure within 1 month of an emergency	4 x 2	Moderate	None	55,000



ltem	Risk	Potential Consequences	Risk Score I * L	Risk Rating	Specify Existing Control Measures	Final Score I * L	Final Risk Rating	Further Action Required	Balance Needed £
23	Municipal Mutual Insurance (MMI) Clawback	Additional unbudgeted costs	4 x 4	Extreme	MMI Provision	4 x 3	High	Consider increasing amount of provision if necessary	25,000
24	Data Protection breach resulting in fine	Additional unbudgeted costs	3 x 3	High	Data Protection Policy Reminders to staff. All staff complete mandatory Data Protection e-learning module	3 x 3	High	None	75,000
25	Members act against officer advice resulting in cost to the Council	Additional unbudgeted costs	3 x 3	High	Agenda pre-meetings. Liaison with members. Monitoring Officer	3 x 3	High	None	75,000

### Impact (I)

- 1 Negligible <£25,000
- 2 Marginal <£50,000
- 3 Serious <£250,000
- 4 Critical <£1m
- 5 Catastrophic >.£1m

### Likelihood (L)

- 1 Extremely Unlikely 2 - Remote Chance
- 3 Possible
- 4 Probable
- 5 Frequent / very likely

## Score Risk rating

1-2Low Risk3-8Moderate Risk9-15High Risk16-25Extreme Risk



## (ii) Actual/Forecast Reserve Balances at 31 March 2023 to 2025

Reserve	Actual Balance at 31/3/23 (£000's)	Forecast Change in 2023/24 (£000's)	Forecast Balance at 31/3/24 (£000's)	Forecast Change in 2024/25 (£000's)	Forecast Balance at 31/3/25 (£000's)	Purpose
General Fund Balance	2,160	(250)	1,910	247	2,157	Working balance to cover unforeseen adverse events affecting the budget. Recommended minimum balance of $\pounds 2.157m$ for 2024/25
Walley's Quarry Reserve	672	(572)	100	200	300	To assist with the Council's actions regarding air quality issues at Walley's Quarry
Income Reserve	100	(100)	-	-	-	To increased flexibility to manage year-to-year fluctuations in income
Equipment Replacement Fund	37	(7)	30	9	39	To pay for the replacement of equipment
Budget and Borrowing Support Fund	528	(63)	465	(115)	350	To support the General Fund revenue budget or to meet costs approved by Council. At 31.3.24 the balance contains commitments of £0.243m and an uncommitted balance of £0.222m
Budget Support Fund (Local Plan)	195	53	248	(200)	48	To fund the Borough Local Plan in addition to a base budget allocation and transfer of vacant post funding. This fund is fully committed
Budget Support Fund (Homelessness)	312	(112)	200	-	200	To hold homelessness grants to be used in future periods. This fund is fully committed
Borough Growth Fund	59	(59)	-	-	-	To fund investment in corporate priorities. This fund is fully committed
Conservation & Heritage Fund	32	(2)	30	-	30	To provide repair grants to owners of historic buildings
Mayor's Charity Reserve	10	(10)	-	-	-	To hold funds on behalf of the Mayor's Charity
Museum Purchases Fund	38	-	38	-	38	To purchase, conserve and enhance exhibits
Business Rates Reserve	1,043	611	1,654	(153)	1,501	To equalise any surplus or deficit on the collection fund and to provide contingency for future funding reviews
Elections Reserve	-	50	50	50	100	To provide budget on a 4 year cycle for Borough Elections
Clayton Community Centre	19	5	24	5	29	Sinking fund held on behalf of Committee (contributions made by Committee)
Totals	5,205	(456)	4,749	43	4,792	



## Appendix 4 – 2024/25 to 2026/27 Capital Programme and 2023/24 Mid-Year Estimate

CAPITAL PROGRAMME	2023/24 MID YEAR	2024/25	2025/26	2026/27	TOTAL (2024/25 to 2026/27)
	£	£	£	£	£
PRIORITY – One Council Delivering for Local People					
Service Area - Council Modernisation	2,172,370	394,000	434,000	336,000	1,164,000
Total	2,172,370	394,000	434,000	336,000	1,164,000
PRIORITY – A Successful and Sustainable Growing Boroug	ıh				
Service Area - Housing Improvements	1,670,000	1,620,000	1,670,000	1,670,000	4,960,000
Service Area - Managing Property & Assets	9,636,154	8,197,482	9,843,846	688,895	18,730,223
Total	11,306,154	9,817,482	11,513,846	2,358,895	23,690,223
PRIORITY – Healthy, Active and Safe Communities					
Service Area - Environmental Health	-	72,000	-	-	72,000
Service Area - Streetscene and Bereavement Services	1,001,569	210,000	250,000	160,000	620,000
Service Area - Recycling and Fleet	5,828,408	710,000	1,230,000	5,943,100	7,883,100
Service Area – Leisure and Cultural	605,862	47,000	150,000	-	197,000
Service Area - Engineering	117,300	385,000	120,000	50,000	555,000
Total	7,553,139	1,424,000	1,750,000	6,153,100	9,327,100
PRIORITY – Town Centres for All					
Future High Streets Fund	5,855,826	-	-	-	-
Town Deals – Newcastle	18,937,732	2,251,000	807,000	-	3,058,000
Town Deals - Kidsgrove	8,607,615	2,794,000	1,236,000	-	4,030,000
Total	33,401,173	5,045,000	2,043,000	-	7,088,000
CONTINGENCY (will be carried forward to 2024/25)	1,000,000	-	-	-	-
TOTAL	55,432,836	16,680,482	15,740,846	8,847,995	41,269,323
FUNDING					
Capital Receipts	3,325,000	2,450,000	21,050,000	4,050,000	27,550,000
External Contributions	35,398,990	6,545,000	3,543,000	1,500,000	11,588,000
Borrowing	16,708,846	7,685,482	(8,852,154)	3,297,995	2,131,323
TOTAL	55,432,836	16,680,482	15,740,846	8,847,995	41,269,323



## Appendix 9 – Local Council Tax Reduction Scheme for 2024/25

Claim Type	Council Tax Support Scheme
Pensioner Claimants	
No scope for changes within LCTS	Up to 100% of Council Tax Bill
Working Age Claimants	
Claims will be based on a max of 80% Council Tax Liability (unless in a protected group)	Up to 80% of Council Tax Bill
Properties in bands higher than Band D will be based on 80% Band D Council Tax	Up to 80% of band D rate
Second Adult Rebate will not be retained in the Local Scheme	Nil
Capital Cut off at £6k (non-passported)	No Council Tax Support if capital exceeds £6k
Earnings Disregards	Flat rate of £25 if claimant working
Claimants who are eligible to Severe Disability Premium (SDP)	
May allow up to 100% LCTS as protected group	Up to 100% of Council Tax Bill
Claimants who are eligible to receive War	
Disablement Pensions, War Widow's Pensions and Armed Forces Compensation Scheme Payments	
May allow up to 100% LCTS as protected group	Up to 100% of Council Tax Bill

### **Discretionary Payments**

The Council has discretion to award Council Tax Support, in excess of the accounts determined by this framework, where it is satisfied that exceptional circumstances exist.



## Appendix 10 – Council Tax Premiums Policy

The Local Government Finance Act 1992, as amended, allows a billing authority to set policies for the application of discretionary council tax premiums. Adopting council tax premiums on empty properties is one way of incentivising property owners to bring those properties back into use at the earliest opportunity and the generation of additional potential Council Tax income for the council.

With an ongoing shortage of housing across the borough it important that the availability of housing is maximised. Increasing the premiums on long term empty properties will again seek to incentivise owners to return these properties to the market. Although this will not impact many properties it does reinforce the Council's messaging about tackling empty homes.

Introducing a second home premium is aimed at encouraging owners to potentially return properties to long term and permanent use increasing the availability of homes.

The Levelling Up and Regeneration Act 2023 allows discretionary council tax premium options on both empty and second homes. Through this Act it allows Authorities to:

- a) Reduce the minimum period for the implementation of a council tax premium for empty premises from two years to one year
- b) Allow councils to introduce a council tax premium of up to 100% in respect of 'second homes'

In respect of b) the Act provides that the Secretary of State may, by regulations:

- Identify certain dwellings for which a premium may not be applied
- Specify a different percentage limit for 100%

The approach for premiums on **empty** and unfurnished homes is set out below:

Date Effective	for less than 5	Dwelling empty for less than 10 years but at least 5 years	for 10 years or
1 April 2024	200%	300%	400%

In respect of **second homes** a premium of 100% will be applied, this will be applied from the earliest date possible, this being 1 April 2025 (i.e. 12 months notice of the policy must be given in respect of second homes).



## Appendix 11 – 2024/25 Budget Consultation Summary



2024/25 Budget Consultation report



### Headline findings

- 148 responses a significant increase from 97 responses last year
  - 95 per cent were residents of the borough
- Responses from 18 of the borough's 21 wards
  - No responses from the three most northern wards
- Two council services by far seen as most important:
  - Town centre regeneration
  - Culture and the arts
- Two non-statutory services that respondents most want to be protected:
  - Town centre regeneration
  - Culture and the arts
- Leisure facilities, arts development and off-street parking seen as the areas to generate additional income from
- 72 per cent want to protect services even if it means an increase in Council Tax
- 60 per cent of respondents were aged 61+
  - o 6 per cent aged 40 or under

### **Background**

This survey was available online from 3 December 2023 to 1 January 2024 via an online form on the Council's 'Have Your Say' web page, and was publicised by the Communications Team via social media. There were 148 responses – a significant increase on the 97 received last year – though not all respondents answered every question.

At three different places on the survey, respondents were made aware of the services that were not the responsibility of the Borough Council, but some respondents still recommended that we protected such services from funding cuts.

### Analysis of responses

### Q1) Are you a resident of the borough of Newcastle-under-Lyme?

95 per cent of respondents said that they were a resident of the borough, with the remaining 5 per cent saying they were not. This was broadly similar to the previous year when 98 per cent identified as borough residents.

Figure 1: Are you a resident of the borough of Newcastle-under-Lyme? 148 respondents





### Q2) What is the single most important thing the Council could do differently to improve the quality of life for your local community?

This was a purely open question - an open text box was provided for respondents to answer, unprompted, with no suggested answers to choose from. This word cloud shows key themes.

Figure 2: What is the single most important thing the Council could do differently to improve the quality of life for your local community?



## Q3) Which of these Council services are the most important to you?

For this question, respondents were asked to choose up to 5 services from a list of 12 services. As respondents could choose up to 5 options, totals will add up to considerably more than 100 per cent.

Two services were chosen by at least 60 per cent of respondents:

<ul><li>Town centre regeneration</li><li>Culture and the Arts</li></ul>	70 per cent of respondents 68 per cent
<ul> <li>Around half picked two others:</li> <li>Refuse collection</li> <li>Parks, playgrounds and open spaces</li> </ul>	51 per cent 49 per cent
The remainder were far less popular: <ul> <li>Street cleaning</li> <li>Recycling facilities</li> <li>Planning and building control</li> <li>Food safety</li> <li>Outdoor markets</li> <li>CCTV coverage</li> <li>Off-street parking</li> </ul>	41 per cent 33 per cent 22 per cent 21 per cent 20 per cent 18 per cent 14 per cent
Indoor leisure centres	13 per cent



# Q4) Out of the following services which the Council is not required by law to provide would you most like to see protected? Please tick up to five boxes.

Again, respondents were asked to choose up to five options out of a list of ten services.

Two services were clearly the most popular:

Town centre regenerationCulture and the Arts77 per cent75 per cent

Two were chosen by at least one-third of respondents:

Outdoor leisure centres
Outdoor markets
39 per cent
35 per cent

The rest were less popular:

•	CCTV	30 per cent
•	Indoor leisure centres	30 per cent
•	Neighbourhood grant funding	28 per cent
•	Sports development	16 per cent
•	Promotion of tourism	14 per cent
•	Mayoral activities	Less than one

## Q5) When making decisions about spending plans for next year and beyond, should we...

Respondents were asked to choose from a set list of three options, and they were chosen as follows:

• Protect services, even if this means we will need to increase Council Tax and charges to service users because of central funding reductions. This was picked by nearly three-quarters (72 per cent) and was the most popular choice.

per cent (one respondent)

- To not increase Council Tax or charges for service users, but instead look to reduce service levels towards a core statutory offer that is, excluding those listed in question 3. This was the least popular choice, picked by only one-in-nine (11 per cent) of respondents.
- Reduce levels of service to make sure that Council Tax rises and fee increases for service users are kept to a minimum. This was selected by one-in-six (17 per cent) of respondents.

# Figure 3: When making decisions about spending plans for next year and beyond, should we...? 146 respondents





# Q6) Are there any particular service areas where you feel Newcastle-under-Lyme Borough Council should not reduce its funding?

The following word cloud shows the key themes.

Figure 4: Are there any particular service areas where you feel Newcastle-under-Lyme Borough Council should not reduce its funding?



# Q7) Which service areas should the Council seek to generate additional income from service users in order to help balance the budget? Please tick as many as you feel are appropriate.

Respondents were asked to choose from a list of six options, and could select as many of these six as they wanted to – explaining why percentages add up to considerably more than 100 per cent.

Leisure facilities (60 per cent) and arts development (45 per cent) were chosen ahead of the others as the following chart demonstrates:

Figure 5: Which service areas should the Council seek to generate additional income from service users in order to help balance the budget?





# Q8) Is there anything else you think the Council should consider a priority when setting the budget?

Another open comments box invited respondents to make unprompted suggestions, the following word cloud shows the key themes:

Figure 6: Is there anything else you think the Council should consider a priority when setting the budget?



### Profile of respondents

Finally, respondents were asked to provide their age and postcode – this enables us to see how representative of the borough the respondents were. The following table shows how many respondents were received by broad age group compared to the population of the borough. There was a clear over-representation of older residents - 60 per cent were aged 61+, around double their proportion of the borough's adult population. By contrast, only six per cent of respondents were aged 40 or younger, despite around 35 per cent of the borough's adult population.



# Table 1: Age profile of respondents compared to the borough based on 143responses

Broad age group	Proportion of respondents	Proportion of 18+ residents in the borough (2021 census)
30 and under	2%	20%
31-40	4%	15%
41-50	12%	15%
51-60	22%	17%
61-70	31%	14%
71+	29%	18%

### Figure 7: Age profile of respondents - 143 responses



### Location of respondents

Unfortunately, not all respondents did provide full valid postcodes, but 134 did at least provide at least the first part of theirs, enabling the following matching. The wards with the largest number of responses were Westlands (19), May Bank (15) and Town (14). However, despite their relatively large populations, there were no submissions from the northern wards of Kidsgrove and Ravenscliffe, Talke and Butt Lane or Newchapel and Mow Cop – and only two from the bordering ward of Audley.

### Table 2: Respondents by ward or other area - 134 respondents

Ward/area	Respondents
Audley	2
Bradwell	10
Clayton	3
Crackley and Red Street	4
Cross Heath	2
Holditch and Chesterton	2
Keele	3
Kidsgrove and Ravenscliffe	0
Knutton	1
Loggerheads	1
Madeley and Betley	5
Maer and Whitmore	3



May Bank	15
Newchapel and Mow Cop	0
Silverdale	4
Talke and Butt Lane	0
Thistleberry	5
Town	14
Westbury Park and Northwood	10
Westlands	19
Wolstanton	10
ST5 (incomplete postcode)	15
ST7 (incomplete postcode) most likely to	
be in the borough	2
Staffordshire Moorlands (Leek)	1
Cheshire East (Crewe)	1
Stoke-on-Trent (Hartshill)	1